



Terms and Conditions 01-2023

Status: 05.01.2023

The sale is private, therefore no VAT-Expulsion.

We do not breed on mass, but only on quality.

After your written order and the respective deposit, you will receive an order confirmation with an approximate date from us.

Delays can occur due to weather etc. You will always be informed by us in good time.

The deposit for queens is € 10.00 / ... for island queens 35,00 € each

After successful oviposition, you will receive an invoice from us.

Then they transfer the purchase amount in euros.

Queens:

We will inform you in good time so that you can set up your offshoot.

After receipt of payment, we will send you the ordered queens by appointment.

Please note weekends and holidays, we do not make shipping on both dates

A valid health certificate and pedigree certificate will be attached.

We no longer send letters without tracing.

Therefore, we only ship as a package with traceability including insurance.

The shipping costs 2023:

Germany-wide	= 7,50 €.
EU	= 18,50€
Switzerland	= 32,50€
Express surcharge extra charge.	

From 150,00 € value of goods in the delivery in Germany free shipping!

Queens Order

We have a very short period of time for our quality-focused queen production. Also, we do not produce an unlimited number of queens.

Normally, a time window of 4 – 6 weeks is sufficient for the order for the F1 queens offered by us.

If you would like a larger quantity from a sklenar line or island queens, we ask you to place your pre-order by the end of May.

Island queens can only be ordered with prior arrangement with us.

The shipping of queens.

The sale of queens takes place according to our shipping and business conditions 01-2023.

Refund of pre-ordered queens, in case of non-fulfillment.

In order for us to be able to operate our queen breeding with great selection and quality, it is necessary to make orders binding.

But in rare cases it may happen that an already paid order is not available due to unforeseeable events.

Lack of mating success at the mating site due to weather incursions, etc.

Here we inform the buyer immediately about a new delivery date or refund the full purchase price.

We assume that the customer applies through training, beekeeping courses, etc.

Experience has mastered a successful redirection and the addition of queens. In these cases, we will not pay any compensation or refund of the amount paid.

The delivered F1 queen is mismated.

We cannot rule out the possibility that in very rare cases undesirable drones will be mismated.

In this case, you will return the F1 Queen to us and can choose between exchanging the Queen or refunding the purchase price.

In the case of the island queens, the refund is omitted, since only selected pure bred drone colonies of Sklenar lines are set up at the island breeding site Juist.

Foreign mating is not possible!

The young queens brought by us to the island breeding station Juist are checked for clear characteristics and selected before shipping.